# About the Contributors and Project Leaders

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Francisco (Frank) Chang is the system analyst and technical liaison for the Office of Academic Records & Registrar at University of Southern California (USC). He was responsible for testing the various alpha and beta versions of the system prior to deployment and writing, designing, and encoding the online user instructions as well as the Flash-enhanced tutorial. Frank has a BS in Kinesiology and an MCSE license. E-mail: fjc@usc.edu

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Dr. Terry Corwin has served as the Director of Instructional Technology at Valley City State University (ND) for the past seven years. She facilitates the student electronic portfolio process on the campus and assists with the campuswide notebook computer initiative. She was a co-coordinator for the NCA self-study in 2001 and has been a successful grant writer and director for the past two years. Previously she was a faculty member in the division of Health and Physical Education at VCSU. Terry received her B.A. in health & physical education from Gustavus Adolphus College, an M.S. in physical education from Minnesota State University at Moorhead, and a Ph.D. in Instructional Technology from Iowa State University. E-mail: terry\_corwin@mail.vcsu.nodak.edu

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## Dennis V. Day

Dennis V. Day has been with Johnson County Community College (KS) since 1984 and is the Dean of Student Services. Throughout his tenure he has been an advocate of innovative student systems and proponent of the recently built Student Success Center, which provides students with a one stop for admissions, advisement, assessment, career planning, enrollment, and financial aid. Using Web-based services and personalized attention, students are encouraged to engage in self-service processes where appropriate. With a doctorate in higher education from the University of Kansas, Dr. Day has been in education for 27 years. E-mail: dday@jccc.net

#### Fred Dear

Fred Dear has been employed in the Registrars' profession at University of Southern California (USC) since 1966 and received his MS in Education from the university in 1969. He was directly involved in the design and implementation of the first online integrated registration system in 1980; composed most of the voicecom script for the implementation of the TouchTone registration system in 1988; and in 2001 participated in the design and release of the new Web-based registration system. E-mail: dear@usc.edu

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Thomas Hauck has been employed at University of Southern California (USC) since 1995 and helped design the online student service OASIS (Online Academic Student Information System). His primary involvement is back end and infrastructure technology. He initially started the design and prototype implementation of the Web registration project and later took the lead of a group of four programmers. Thomas has an MS in Electrical Engineering Control Systems and an MS in Computer Networks. He is currently implementing Global Directory Services for the university. E-mail: hauck@usc.edu

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Del Lovitt, Senior Data Integration Analyst at Johnson County Community College (KS), leads implementation teams of projects to completion, and consults on services to Student Services staff in association with the business process as it interfaces with the administrative computing system. In her current position, her primary objective is to understand and help implement institutional visions. Del has a Bachelor of Science degree from Fort Hays State University. E-mail: dlovitt@jccc.net.

#### **Eunice M. Merideth**

Dr. Eunice M. Merideth is the Associate Dean and a Professor in the Drake University (IA) School of Education. She has designed and taught courses with and about technology for 16 years at the university level and worked with technology integration at all levels of education. She has also been an Academic Computing Fellow with Drake University, a position that supported Web-assisted and Webbased instruction by providing curriculum and Web design as well as

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professional development for faculty across the university. Besides support activities, Dr. Merideth has led an interdisciplinary team of professors in designing and implementing an all-university concentration for Studies in Information Technology. E-mail: eunice.merideth @drake.edu

#### Chris Muñoz

Chris Muñoz, former Vice President for Enrollment Management at the University of Dayton, has 30 years of professional experience in enrollment management including student recruitment, admission, financial aid and the office of the registrar. Muñoz has held positions at California Lutheran University, Humboldt State University, the University of Oregon and the University of California, Irvine. Muñoz, who holds a bachelor's degree in theater arts from California State University, Fullerton and a master's degree in counseling psychology from the University of Oregon, is now Vice Provost for Enrollment Management at Case Western Reserve University. E-mail: chris. munoz@notes.udayton.edu

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#### Suzanne Petrusch

After six years as the Director of Enrollment Management Operations at the University of Dayton, Suzanne Petrusch was named the Director of Marketing for Enrollment Management effective July 1, 2001. She coordinates and implements the marketing and communications

plans for the enrollment management division, integrating various media and new technologies. She holds a Bachelor of Science in business administration from Trinity University and a Master of Science in education from the University of Dayton. Together with Chris Muñoz, she is a requested speaker at national conferences and delights in sharing information about the use of technology as a critical component of the University of Dayton's enrollment management and positioning strategies. E-mail: spetrusch@ udayton.edu

## **Paul Reynolds**

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#### **Marcus Robinson**

Marcus Robinson began his association with the University of Dayton as a political science student in 1995, and was hired as a full-time staff member in 1998. He collaborates with Skill, Muñoz, Petrusch, and other key players to create ways in which the university will use Internet technology to sustain a competitive advantage. In managing the Internet Development Division, Robinson oversees the planning and development of innovative Web applications that enhance learning and support personal development. E-mail: marcus.robinson@ notes.udayton.edu

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# Nancy Sinsabaugh

Nancy Sinsabaugh has been the interim director of the Office of Student Finance and interim director of the Office of Scholarships and Financial Aid at the University of Minnesota since 1999. She was the architect of "paperless financial aid" at the university and directed financial aid, student billing, and student loan operations at the university's four campuses.

Before joining the University of Minnesota, she was a student services consultant in Minnesota for two years, consulting higher education institutions on student services. Nancy also served as the director of student financial services at Harvard University from 1985 to 1993. E-mail: nsins@earthlink.net

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