ABOUT THE AUTHOR

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Randolph (Ran) Hock has his own company, Online Strategies, which specializes in creating and delivering customized courses on Web research. His courses have been delivered to large and small companies, government agencies, nongovernmental organizations, universities, and associations. He has trained searchers throughout the U.S. and in Austria, France, Germany, Hungary, Italy, Portugal, Spain, Switzerland, and the U.K. Ran has been a chemistry teacher and a chemistry librarian (at MIT), and was the first Data Services Librarian at the University of Pennsylvania. For many years he held training and management positions at DIALOG Information Services and Knight-Ridder Information. Ran is the author of *The Extreme Searcher's Guide to Web Search Engines* (CyberAge Books. First edition, 1999. Second edition, 2001) and *The Extreme Searcher's Internet Handbook* (CyberAge Books, 2004). He lives in Vienna, Virginia, with his wife and two younger children, loves to travel, and hopes to someday have time to again pursue his hobby of genealogy.