## About the Author

Walt Crawford is a retired library systems analyst/programmer who writes and occasionally speaks on libraries, technology, policy, and media. From October 2007 through March 2010, Crawford was editorial director of the Library Leadership Network. For almost 30 years before that, he was a senior analyst at RLG, focusing on user interface design and actual usage patterns for end-user bibliographic search systems.

Crawford's books include Open Access: What You Need to Know Now (2011), First Have Something to Say: Writing for the Library Profession (2003), and thirteen others going back to MARC for Library Use: Understanding the USMARC Formats (1984). He has also micropublished several books including Library 2.0: A Cites & Insights Reader (2011), Open Access and Libraries: Essays from Cites & Insights 2001–2009 (2010), and other titles going back to Balanced Libraries: Thoughts on Continuity and Change (2007), including a series on library blogs and librarian blogs.

Crawford has written columns for *American Libraries, EContent, ONLINE Magazine,* and *Library Hi Tech.* In 1995, he received the American Library Association's LITA/Library Hi Tech Award for Excellence in Communication for Continuing Education, followed by the ALCTS/Blackwell Scholarship Award in 1997. He was president of the Library and Information Technology Association in 1992/93.