Randolph Hock, Ph.D.

Ran Hock divides his work time between writing and teaching. On the teaching side, he specializes in customized courses teaching people how to use the internet effectively (through his one-person company, Online Strategies). His courses have been offered—in the U.S. and in 11 other countries—to companies, government agencies, nongovernmental organizations, schools, universities, and associations. On the writing side, in addition to this book, he has written *The Extreme Searcher’s Guide to Web Search Engines* (CyberAge Books, 1999, 2001), *Yahoo! to the Max* (CyberAge Books, 2005), and *The Traveler’s Web* (CyberAge Books, 2007). He has also been a chemistry teacher and a librarian at two universities, as well as having held training and management positions with DIALOG Information Services and Knight-Ridder Information. He lives in Vienna, Virginia, with his wife, Pamela; they have two sons, Matthew and Stephen, and one daughter, Elizabeth. One of Ran’s passions is travel, and he hopes to someday have time to return to his hobby of genealogy.