

## About the Author

Nicole C. Engard is the vice president of education at ByWater Solutions. She directs the company's open source education endeavors and works with systems librarians on a daily basis. In addition to her responsibilities at ByWater, Engard writes about technology, systems, and libraries on her website What I Learned Today ... ([www.web2learning.net](http://www.web2learning.net)).

Engard's interest in library technology started at the Jenkins Law Library in Philadelphia, where she worked as the web manager, metadata librarian, and librarian trainer. In 2007, she was named one of *Library Journal's* Movers & Shakers for her innovative uses of technology in libraries.

Engard received her BA in Literary Studies and Computer Programming from Juniata College in Huntingdon, Pennsylvania, and her MLIS from Drexel University in Philadelphia. She is an active member of the Special Libraries Association and is on the committee that is spearheading the switch to WordPress for all chapter and division websites.

Some of Engard's previous publications include articles in *Computers in Libraries*, *ONLINE Magazine*, and the *Journal of Hospital Librarianship*. She has also written chapters for *Thinking Outside the Book: Essays for Innovative Librarians* (McFarland, 2008) and *Writing and Publishing: The Librarian's Handbook*, (American Library Association, 2010) both edited by Carol Smallwood. Most recently, she was the editor of *Library Mashups: Exploring New Ways to Deliver Library Data* (Information Today, Inc., 2009) and *Practical Open Source Software for Libraries* (Chandos, 2010).

She lives in Pennsylvania with her husband, Brian, and her two shelties, Coda and Beau. You can reach her via email at [nengard@gmail.com](mailto:nengard@gmail.com).